



TIGHITCO Inc, a member of The InterTech Group

9 April 2020

Subject: COVID-19 Force Majeure Provisions Notice

While we are faced with unprecedented times in the manufacturing sector, TIGHITCO, Inc., as a supplier to your organization, is responding to an environment of daily changing circumstances. During this pandemic, TIGHITCO, Inc. is subject to and governed by various national, state, provincial and local health regulations, "Stay-At-Home" and "Shelter-In-Place" directives, and essential services government-imposed restrictions. In addition, we have been directed by multiple customers to stop production or hold shipments for an undetermined period of time. This is compounded by multiple customer and supplier temporary facility closures and production suspension announcements.

Based upon these circumstances, TIGHITCO, Inc. has taken appropriate action up to and including the temporary closure of some of our U.S. both of our Mexico facilities. We are maintaining essential management and customer and supplier interface personnel to communicate and coordinate all aspects of the order entry and order processing requirements. Multiple customers have stated that delivery date requirements and open order demands are being reevaluated and we need to be prepared to adjust our production parameters as that information becomes available.

This letter also serves as official notice that in the event that the temporary closure of a facility results in the delay of any shipment of parts and products to a customer, TIGHITCO Inc. is exercising its rights and protections under the Force Majeure and/or Excusable Delay Provisions in the applicable supply agreement(s). TIGHITCO Inc. will work with a high spirit of cooperation, flexibility and agility to maintain a continuity of supply to minimize any disruption to the supply chain.

First and foremost, TIGHITCO Inc. will maintain a safe workplace and encourage practices protecting the health of our employees, customers, visitors and others. Once we can fully re-start our operations, we will be diligent in ramping up in an orderly manner to meet your needs.

Thank you for your continued support during this situation.

A handwritten signature in black ink, appearing to read "KRusterholz", enclosed in a simple oval scribble.

Kenneth P. Rusterholz
President/CEO
TIGHITCO, Inc.

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